

## 1. General information

| Type                 | Category    | Locality               | Province      | Country       |
|----------------------|-------------|------------------------|---------------|---------------|
| Playa                | 4*          | AYAMONTE (ISLA CANELA) | HUELVA        | Spain         |
| Address              | Postal code | Phone                  | GPS latitude  | GPS longitude |
| AVDA. LA MOJARRA,S/N | 21409       | 959 479545             | N 37°11'0,49" | O 7°20'43,98" |

| Manager          | Email             | Website           |
|------------------|-------------------|-------------------|
| Juan Pablo Pioli | b2b@senatorhr.com | www.senatorhr.com |

| Rooms | Floors | Construction | Last renovation | Land area                | Building area            |
|-------|--------|--------------|-----------------|--------------------------|--------------------------|
| 306   | 5      | 2002         | 2015            | 10.705,00 m <sup>2</sup> | 18.386,00 m <sup>2</sup> |

| Short description  |
|--|
| Arabic style hotel situated right by a wonderful sandy beach. It boasts stunning facilities like a large pool with water slides and Jacuzzi, a sun terrace with palm trees and loungers, an indoor heated pool, a spacious buffet-style restaurant and two bars.   |
| Full description   |
| <p><b>ROOMS</b><br/>Rooms at Playacanela are large and bright and feature air conditioning/heating, satellite tv, ceiling fan, desk, telephone, safe, minibar and furnished balcony or terrace.</p> <p><b>FACILITIES &amp; SERVICES</b><br/>The hotel offers a large pool with slides and Jacuzzi, a sun terrace with palm trees and loungers, an indoor heated pool, an outdoor game area, mini-golf courses, boules and shuffleboard courts and a game room. There are other services available at an extra charge, like garage, souvenir shop, hairdresser's, car hire, medical service and babysitting service, among many others.</p> <p><b>ENTERTAINMENT</b><br/>At its holiday hotels, Senator Hotels &amp; Resorts offers a comprehensive entertainment programme for guests of all ages. The little ones will enjoy themselves in the Delfi Club, which includes the Mini Club (3-6 years) and the Junior Club (7-10 years). They will take part in sporting activities, pool games, craft making, civic activities, creative cooking workshops, eco workshops, theme parties, breakfasts and dinners with our mascot called Delfi, night shows, and many more activities.</p> <p>Teenagers will also have fun in the Teen Club (11-14 years) and the Ado Club (15-17 years), where they can engage in water sports, social action activities, pool games, parties... Finally, there's our Maxi Club for adults with sporting activities (aerobic, yoga, archery, water polo, aquafitness...), food tastings, creative workshops, theme parties and spectacular night shows.</p> <p><b>RESTAURANTS &amp; BARS</b><br/>Playacanela offers a big buffet-style restaurant ("Odiel") with show cooking, a pool bar and a theatre bar ("Esuri") that specializes in cocktails and hosts evening entertainment shows.</p> |
| Destination information  |
| <p>Isla Canela is a natural island found in the most western point of Andalusia, next to the Guadiana river mouth marshes. It is also just a few kilometres from Ayamonte and the Portuguese Algarve. In addition to this unbeatable location, Isla Canela also offers a seven-kilometre stretch of white sandy beach, navigable channels, a well-preserve natural environment and an exceptional sunny climate.</p> <p>Sport lovers will enjoy practising golf, tennis and water sports, and nature lovers will be able to explore the intricate marshes by bike, by boat or riding a horse. This is supplemented by a wide range of restaurants and places of entertainment at Punta del Moral marina.</p>   |

## 2. Services

| General Facilities  |   |                                    |
|---------------------|---|------------------------------------|
| Panoramic lifts (2) | Lifts from the underground car park (2) | Undercover car park (extra charge) |
| Souvenir shop       | Hairdresser's (extra charge)            |                                    |

| Pools                    |        |          |                       |              |
|--------------------------|--------|----------|-----------------------|--------------|
| Pools                    | Number | Capacity | Surface               | Observations |
| Outdoor pool with slides | 1      | 232      | 465.00 m <sup>2</sup> |              |
| Jacuzzi (outdoor pool)   | 1      | 12       | 13.85 m <sup>2</sup>  |              |

|                                   |              |    |                             |                  |
|-----------------------------------|--------------|----|-----------------------------|------------------|
| Indoor heated pool                | 1            | 30 | 91.00 m <sup>2</sup>        | Closed in summer |
| <b>Services</b>                   |              |    |                             |                  |
| Sun loungers around the pool area | Garden areas |    | Sun terrace with palm trees |                  |
| Sun terrace                       | Lifeguard    |    |                             |                  |

|  |                    |                             |
|--|--------------------|-----------------------------|
| <b>Sports and Entertainment</b>  |                    |                             |
| Playground   | Game Room          | Entertainment programme     |
| Delfi-Club: Mini (3-6 years) and Junior (7-10 years) - Weekends and Summer | TV Room            | Maxi Club                   |
| Mini-golf (cash deposit required)  | Shuffleboard       | Archery                     |
| Ping-pong (cash deposit required)  | Air rifle shooting | Boules (under cash deposit) |
| Teenclub: Teen (11-14 years) and Ado (15-17 years) - Weekends and Summer   |                    |                             |

|                             |                               |                                     |
|-----------------------------|-------------------------------|-------------------------------------|
| <b>Bars and Restaurants</b> |                               |                                     |
| Buffet restaurant           | Beach Club (high season only) | Pool bar (only open in high season) |
| Café                        | Theatre bar                   |                                     |

Important: Proper clothing required for dinner. Wet clothing is not allowed.

|   |   |                                |
|---|---|--------------------------------|
| <b>Services</b>   |   |                                |
| <b>Free</b>   |   |                                |
| Credit cards accepted (Visa/ Mastercard)                          | 24-hour Reception                               | Bellboy                        |
| Highchairs at the restaurant (subject to availability)            | First-aid room                                  | Courtesy room                  |
| Luggage storage room  | Wi-Fi   |                                |
| <b>Extra charge</b>   |   |                                |
| Room Service (11:00 a.m. to 1:00 p.m. and 7:00 p.m. to 9:00 p.m.) | Pets allowed (up to 15k g approx.)              | Photocopy service              |
| Laundry service   | Ironing service                                 | Dry cleaning service           |
| Medical service   | Babysitting service (on request)                | Car hire                       |
| Pushchair hire  | Bike hire                                       | Safe at Reception              |
| Currency exchange   | Pool towels (cash deposit required, 1 €/change) | Computers with Internet access |

### 3. Boards

|                            |
|----------------------------|
| <b>Bed &amp; Breakfast</b> |
| Buffet breakfast.          |

|   |
|---|
| <b>Half Board Plus</b>  |
| Buffet breakfast.<br>Dinner or lunch (at your choice / according to season) with buffet, show cooking and self-service beverage included during the meals (soft drinks, local beer, house wine or water). |

|                              |
|------------------------------|
| <b>Premium All Inclusive</b> |
|------------------------------|

- Full board with drinks included (water, soft drinks, beer and/or wine). With self-service beverage.
- Bar service from opening until 00:00 hours (in high season until 01:00): all alcoholic and non-alcoholic drinks from our menus, except for some products (reservations, special beers, cocktails, etc), which you can also enjoy for a supplement.
- Tapas of the day from 12:00 to 15:00h at the bar or pool bar.
- Potato chips (Lay's with salt and Cheetos) and ice cream in tubs of various flavours, from the opening of the bar or pool bar until closing time.
- Snack buffet service from 17:00 to 19:00h.
- If you wish to have lunch at the Beach Club (in the hotels that have it), you will enjoy a 40% discount on the prices of the menu (except special offers. Drinks not included).
- Not included: cocktails, cakes, designer ice-creams, minibar, safe, telephone calls, garage/parking, room service, sunbeds on the beach and drinks/meals at the Beach Club.

## 4. Rooms

| Room features                        |   |  |
|--------------------------------------|---|--|
| Air conditioning/heating (seasonal)  | Satellite TV                                      | Ceiling fan  |
| Desk                                 | Balcony or terrace                                | Table and chairs on the balcony/terrace            |
| Direct dial telephone (extra charge) | Safe (extra charge)                               | Minibar (extra charge - items chosen upon arrival) |
| Daily housekeeping service           | Linen change service (3 times per week)           | Towel change service (on request)                  |
| Pillow menu in Suites                | Free cot (on request and subject to availability) |  |
| Bathroom features                    |   |  |
| Bath with shower attachment          | Separate toilet                                   | Hairdryer  |

### 4.1. Superior Double Room

| Description   |
|---|
| This room type features two double beds (135x200 cm), one sofa bed (90 cm), a 43" LCD TV and renovated furniture. It also includes bathrobes, slippers, pool towels and coffee & tea making facilities. |

| Number of rooms | Approximate size     |
|-----------------|----------------------|
| 30              | 26.00 m <sup>2</sup> |

### 4.2. Interconnecting Rooms

| Description   |
|---|
| One of the rooms has one king size bed (180x200 cm) and the other one has two single beds (105x200 cm). Besides, both of them feature a sofa bed (90 cm). |

| Number of rooms | Approximate size     |
|-----------------|----------------------|
| 28              | 52.00 m <sup>2</sup> |

### 4.3. One Bedroom Suite

| Description  |
|--|
| Set on the top floor of the hotel, with a prime location, these rooms overlook the sea and the marshes. They boast space in abundance and offer a bedroom with one king size bed (180x200 cm) and an in-room bathtub, a living room with a sofa bed (135 cm), and a bathroom with shower. They also include bathrobes, slippers, pool towels, coffee & tea making facilities and special toiletries. |

| Number of rooms | Approximate size     |
|-----------------|----------------------|
| 3               | 65.00 m <sup>2</sup> |

#### 4.4. Superior Double Room with Direct Sea Views

| Description   |
|---|
| It features two double beds (135x200 cm), one sofa bed (90 cm) and renovated furniture. It also includes bathrobes, slippers, pool towels and coffee & tea making facilities. |

| Number of rooms | Approximate size     |
|-----------------|----------------------|
| 12              | 26.00 m <sup>2</sup> |

#### 4.5. One Bedroom Apartment

| Description   |
|---|
| It consists of one king size bed (180x200 cm), a lounge with one sofa bed and a fully equipped kitchenette. |

| Number of rooms | Approximate size     |
|-----------------|----------------------|
| 45              | 45.00 m <sup>2</sup> |

#### 4.6. Superior One Bedroom Apartment

| Description   |
|---|
| It boasts sea and pool views. It offers one bedroom with a king size bed (180x200 cm) and a 32" LCD TV, a living room with sofa bed (135 cm) and 43" LCD TV, a kitchenette and renovated furniture. It also includes bathrobes, slippers, pool towels and coffee & tea making facilities. |

| Number of rooms | Approximate size     |
|-----------------|----------------------|
| 7               | 45.00 m <sup>2</sup> |

#### 4.7. Comfort Double Room

| Description  |
|--|
| It has two double beds (135x200 cm) and most of them also features a sofa bed (90 cm). |

| Number of rooms | Approximate size     |
|-----------------|----------------------|
| 109             | 26.00 m <sup>2</sup> |

#### 4.8. One Bedroom Superior Double Room

| Description   |
|---|
| This room type includes two double beds (135x200 cm), a lounge area with one sofa bed (135 cm) and renovated furniture. Boasting space in abundance, it includes bathrobes, slippers, pool towels and coffee & tea making facilities. |

| Number of rooms | Approximate size     |
|-----------------|----------------------|
| 11              | 36.00 m <sup>2</sup> |

#### 4.9. Duplex Penthouse Suite

| Description  |
|--|
| Two-storey apartment. There is a living room with a sofa bed (135 cm) on the lower level, and bedroom with one king size bed (180x200 cm) plus a sofa bed (90 cm) on the top one. It has two terraces. It also includes bathrobes, slippers, pool towels, coffee & tea making facilities and special toiletries. |

| Number of rooms | Approximate size     |
|-----------------|----------------------|
| 1               | 65.00 m <sup>2</sup> |

#### 4.10. Double Room

| Description   |
|---|
| It consists of two single beds (105x200 cm) and a sofa bed (90 cm). |

| Number of rooms | Approximate size     |
|-----------------|----------------------|
| 49              | 20.00 m <sup>2</sup> |

## 5. Accessibility

| Entrance Accessibility      |   |                |
|-----------------------------|---|----------------|
| Disabled parking spaces (2) | Accessible entrance (no architectural barriers) | Revolving door |

| Lift Accessibility      |                     |                   |
|-------------------------|---------------------|-------------------|
| Door width (90 cm)      | Lift width (110 cm) | Depth (195 cm)    |
| Buttons height (125 cm) | Braille numbers     | Grab rails inside |

| Room Accessibility                     |                           |                               |
|--|---------------------------|-------------------------------|
| Wheelchair accessible rooms (3)        | Room door width (82,5 cm) | Bathroom door width (82,5 cm) |
| Wash basin height (lower part) (68 cm) | Single handle taps        | Zero threshold shower         |
| Toilet transfer grab bars              |                           |                               |

## 6. Points of interest

| Transport                   | Distance |
|-----------------------------|----------|
| Taxi - Pick up at the hotel | 0 m      |
| Bus stop                    | 20 m     |
| Huelva train station        | 60 km    |
| Faro airport                | 60 km    |

| Leisure                  | Distance |
|--------------------------|----------|
| Beach                    | 100 m    |
| Sport centre             | 300 m    |
| Ayamonte zoo             | 6 km     |
| La Plaza shopping centre | 8 km     |

| Places of interest  | Distance |
|---------------------|----------|
| Promenade           | 50 m     |
| Isla Cristina ferry | 300 m    |
| Isla Canela         | 3 km     |
| City centre         | 7 km     |
| Portugal ferry      | 7 km     |

| Nearby towns and cities                             | Distance |
|---|----------|
| Punta del Moral                                     | 600 m    |
| Ayamonte  | 7 km     |
| Vila Real de Santo António - Portugal (car)         | 22,4 km  |
| Isla Cristina                                       | 20 km    |
| Huelva  | 60 km    |
| Vila Real de Santo António - Portugal (car + ferry) | 10 km    |
| Faro  | 71 km    |