

1. General information

Type	Category	Locality	Province	Country
Diverhotel	4*	PUERTO DE LA CRUZ	TENERIFE	Spain
Address	Postal code	Phone	GPS latitude	GPS longitude
C/GUERRERO, 14 (URB.DURAZNO)	38400	922 385151	N 28°24'20,69"	O 16°32'24,28"

Manager	Email	Website
Maria Del Carmen Díaz	diverhoteltenerife@playasenator.com	www.senatorhr.com

Rooms	Floors	Construction	Last renovation	Land area	Building area
248	5	1972	1996	16.339,00 m ²	14.073,00 m ²

Short description
This hotel is located about 2km far from the centre of Puerto de la Cruz, with views of Teide and Valle de la Orotava. It disposes a wide botanical garden of 15.000m ² , an outdoor themed swimming-pool with slides and jacuzzis besides an Spa & Wellness "Acquaplaya".
Full description
<p>The Diverhotel Tenerife is located in the northern side of Tenerife Island, in a quiet urbanisation just 2km from the centre of Puerto de la Cruz and the artificial lake Martiánez, very close to the Botanical Garden.</p> <p>One of the main reasons for choosing this hotel is its magnificent gardens. The hotel is themed due to it has 15.000m² of gardens located in the paradisiac island of Tenerife which will cover you with its coloring and aroma in the outside as well as the inside of our new themed rooms "Canarian Garden" which are dedicated to a flower or plant which is included in the garden of the hotel itself.</p> <p>Like in the hotel Diverhotels, in Diverhotel Tenerife you will find a swimming-pool with slides, pool sunbeds, playground (minigolf, petanca, pingpong, shuffle board) besides a participative and inventive entertainment for all ages that make it perfect for all type of stays, for families with children as well as couples enjoying their honeymoon.</p> <p>The hotel has a buffet restaurant which requires a proper attire for dinner and it is forbidden to access to the restaurant with wet clothes. In all types of meal plans (including Half and Full Board) drinks are included with self-service (beer, wine of the house, water or soft-drinks).</p> <p>It includes satellite Tv in all the rooms, air conditioning, ceiling fan and bathroom with hair dryer as well as some payment services such as computers with internet connection, strongbox in the rooms, pool towels service (1€ per towel change and 10€ of cash deposit), minibar (prepare the contents upon arrival) and Wi-Fi Premium (for a fee) in the entire hotel.</p> <p>Relax in our magnificent Spa & Wellness Acquaplaya where you can enjoy the water circuit as well as choosing any type of personalized treatments.</p> <p>On the other hand, the hotel put at your disposal a courtesy bus from Mondays to Fridays in the mornings and afternoons; and on Saturdays in the morning all the year round. This bus takes you to the city centre and the beach.</p>
Destination information
<p>Puerto de la Cruz emerges in the Northern Coast of the island as one of the largest tourist settlements in Tenerife. In this former fishing village are visible the Spanish traditions as well as the island ones. The Sardinada and the Carnival are two of the largest attractions in the island.</p> <p>The main tourist attractions are the Martiánez Lake and the Loro Park although you can also visit the banana plantation and the Botanical Gardens, founded in 1788.</p>

2. Services

General Facilities		
Souvenir shop	Hairdresser's (extra charge)	

Pools				
Pools	Number	Capacity	Surface	Observations
Outdoor pool with slides	1	250	342.00 m ²	
Jacuzzi in outdoor pool	1	12	10.20 m ²	allowed access to people over 15

Services		
Sun loungers around the pool area	Garden areas	Sun terrace with palm trees
Lifeguard		

Sports and Entertainment		
Playground	Tennis court (extra charge) (1)	Entertainment programme
Maxi Club	TV Room	Air rifle shooting
Mini-golf (cash deposit required)	Shuffleboard	Archery
Ping-pong (cash deposit required)	Diverland: Mini (3-6 years) and Junior (7-10 years)	Boules
Teenclub: Teen (11-14 years) and Ado (15-17 years) - Weekends and Summer		

Senzia Spa (extra charge)		
(2)	Jacuzzis	Turkish bath with eucalipt essence and chromotherapy
Saunas	Cold water well	Hot/cold plunge pools
Ice cave	Pool with citrus fruits	Relaxation room
Bubble beds	Health and beauty treatments	Heated pool with neck jets and jets at different heights
Pebble pool	Mist shower	

Important: Room towels are not allowed. Spa towels are available, please ask for prices.

Important: Proper footwear required (flip-flops or aqua shoes). Spa flip-flops are available, please ask for prices.

Bars and Restaurants		
Buffet restaurant	Pool bar (Open all year round)	Lounge bar

Important: Proper clothing required for dinner. Wet clothing is not allowed.

Services		
Free		
Credit cards accepted (Visa/ Mastercard)	24-hour Reception	Highchairs at the restaurant (subject to availability)
Courtesy bus	First-aid room	Courtesy room
Luggage storage room	Basic Wi-Fi in the lobby (30 minutes per day)	
Extra charge		
Room Service (11:00 a.m. to 1:00 p.m. and 7:00 p.m. to 9:00 p.m.)	Pets allowed (small and medium breeds up to 35 kg)	Photocopy service
Laundry service	Ironing service	Dry cleaning service
Medical service	Babysitting service (on request)	Car hire
Pushchair hire	Pool towels (cash deposit required, 1 €/change)	Premium Wi-Fi
Computers with Internet access		

3. Rooms

Room features		
32" LCD HD TV - Easy to connect to other electronic devices	Air conditioning/heating (seasonal)	Ceiling fan
Desk	Balcony or terrace	Table and chairs on the balcony/terrace
Safe (extra charge)	Minibar (extra charge - items chosen upon arrival)	Daily housekeeping service
Linen change service (3 times per week)	Towel change service (on request)	Free cot (on request and subject to availability)
Bathroom features		

Bath with shower attachment	Hairdryer	
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3.1.

Number of rooms	Approximate size
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3.2.

Number of rooms	Approximate size
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3.3.

Number of rooms	Approximate size
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3.4.

Number of rooms	Approximate size
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3.5.

Number of rooms	Approximate size
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3.6.

Number of rooms	Approximate size
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3.7.

Number of rooms	Approximate size
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3.8.

Number of rooms	Approximate size
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3.9.

Number of rooms	Approximate size
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3.10.

Number of rooms	Approximate size
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4. Rooms for events

General equipment

Free		
220 volt connection	Air conditioning or heating	
Extra charge		
Sound systems	Stationery	

5.1. San Telmo

Dimensions			
Surface	Long	Wide	High
102.60 m ²	13.50 m	7.60 m	2.50 m

Layout					
Banquet	Cocktail	Boardroom	U-shape	Classroom	Theater
90	175	0	50	100	0

5. Points of interest

Transport	Distance
Taxi's Stop	400 m
Bus Stop	400 m
Airport NorthTenerife	30 km

Leisure	Distance
Playa and Lake Martianez	2 km
City Centre	2 km
Playa Jardin	3,5 km
Siam Park	100 km

Places of interest	Distance
Botanical Garden	500 m
Casa Abaco	1 km
Pueblo Chico	2 km
Loro Park	3,5 km
Drago Milenario	15 km
Masca Garachico	30 km
Teide and las Cañadas	40 km

Nearby towns and cities	Distance
La Orotava	7 km
Santa Ursula	7 km
La Laguna (The Lagoon)	30 km
Wine Icod	30 km
Santa Cruz de Tenerife	40 km