PLAYABALLENA

1. General information

Type	Category	Locality		Province	Country
Playa	4*	COSTABALLENA (ROTA)		CADIZ	Spain
Address		**Postal code**	**Phone**	**GPS latitude**	**GPS longitude**
AVDA. JUAN CARLOS I,S/N		11520	956 849044	N 36º41'20,65"	O 6º24'56,54"

Manager	Email	Website
Yoanna Dos Santos	b2b@senatorhr.com	www.senatorhr.com

Rooms	Floors	Construction	Last renovation	Land area	Building area
324	3	2001	2024	32.000,00 m²	20.044,00 m²

Short description

This impressive 4-star, family-friendly resort is located in Rota, next to one of the best beaches in Cadiz. It offers activities and facilities for the enjoyment of children and adults alike: entertainment programmes, restaurants, bars, large pools, a water park and a splash zone, fitness room and a wonderful spa centre.

Full description

ROOMS
Large rooms equipped with everything Guests may need for a pleasant stay: air conditioning/heating, desk, ceiling fan, telephone, safe, minibar, wake-up call service, furnished balcony or terrace...

FACILITIES & SERVICES
Entertainment is guaranteed at Playaballena's facilities: large themed pools with slides, game area (mini-golf, ping-pong, boules), shuffleboard, fitness room, etc.

On top of that, the resort includes a spectacular water park and a splash zone for kids.
• Water park: 1 kamikaze slide (10.5m high and 26m long), an open slide with two loops (10.5m high and 75m long) and a close slide with two loops (10.5m high and 66m long).
• Splash Zone: fountains and several slides.

Playaballena offers many other services (at an extra charge) like laundry, ironing, bike rental, and currency exchange (external suppliers). In addition, there are two large, fully equipped rooms to host all kinds of events.

ENTERTAINMENT
At its holiday hotels, Senator Hotels & Resorts offers a comprehensive entertainment programme for guests of all ages. The little ones will enjoy themselves in the Delfi Club, which includes the Mini Club (3-6 years) and the Junior Club (7-10 years). They will take part in sporting activities, pool games, craft making, civic activities, creative cooking workshops, eco workshops, theme parties, breakfasts and dinners with our mascot called Delfi, night shows, and many more activities.

Teenagers will also have fun in the Teen Club (11-14 years) and the Ado Club (15-17 years), where they can engage in water sports, social action activities, pool games, parties... Finally, there's our Maxi Club for adults with sporting activities (aerobic, yoga, water polo, aquafitness...), food tastings, creative workshops, theme parties and spectacular night shows.

RESTAURANTS & BARS
Playaballena offers its guests the best gastronomy with the Senator Hotels & Resorts seal of quality. It has the buffet restaurant ‘El Arpón’, the à la carte restaurant ‘Terra’ (open in high season for dinner service) and the Naos restaurant (open in high season). It also offers a theatre bar, a pool bar, a sports bar and a bar in the waterslide area.

SENZIA SPA COSTA BALLENA
Guests will enjoy a moment of total relaxation at Senzia. It features a hydrotherapy circuit with saunas, jacuzzis, Turkish bath, ice cave, pool with citrus fruits, pebble pool... As well asbeauty treatments and spa rituals performed by professionals.

Destination information

Between the towns of Rota and Chipiona, in the heart of the Bay of Cadiz, lies the residential area of Costa Ballena. The complex, which is situated along a 4-km stretch of beach, has supermarkets, bars, restaurants, gardens, parks and even a golf course. The white and fine sand beach offers a lot of services and facilities like chairs and umbrellas for rent, sailing school, beach bars, etc.

2. Services

General Facilities		
Panoramic lifts (2)	Car park (extra charge)	Souvenir shop

Hairdresser's (extra charge)	Cash dispenser	

Pools				
Pools	Number	Capacity	Surface	Observations
Outdoor pool	1	281	563.03 m²	Closed during winter
Jacuzzi (outdoor pool)	2	12	13.00 m²	Closed during winter
Indoor heated pool	1	19	58.80 m²	Closed in summer
Jacuzzi (heated pool)	1	6	9.00 m²	Closed during summer
Outdoor pool with slides	1	35	70.00 m²	Closed during winter
Kids paddling pool	1	6	12.00 m²	Closed during winter
Water park	1	0	0.00 m²	3 water slides, 10.5 metres high (closed during winter)
Splash zone	1	0	0.00 m²	Fountains and 9 water slides (closed during winter)
Services				
Sun loungers around the pool area	Garden areas			Sun terrace with palm trees
Lifeguard				

Sports and Entertainment		
Playground	Game Room	Entertainment programme
Delfi-Club: Mini (3-6 years) and Junior (7-10 years) - Weekends and Summer	Maxi Club	Fitness room
Teenclub: Teen (11-14 years) and Ado (15-17 years) - Weekends and Summer	Boules	Mini-golf (cash deposit required)
Shuffleboard	Ping-pong (cash deposit required)	

Senzia Spa (extra charge)		
Jacuzzis	Turkish bath with eucalipt essence and chromotherapy	Saunas
Cold water well	Hot/cold plunge pools	Ice cave
Pool with citrus fruits	Relaxation room	Facial and body treatments and rituals
Heated pool with neck jets and jets at different heights	Pebble pool	Mist shower

Important: Room towels are not allowed. Spa towels are available, please ask for prices.

Important: Proper footwear required (flip-flops or aqua shoes). Spa flip-flops are available, please ask for prices.

Bars and Restaurants		
Buffet restaurant	Pool bar	Theatre bar
Sport Bar (extra charge)	Naos Restaurant (open during high season)	

Important: Proper clothing required for dinner. Wet clothing is not allowed.

Services		
Free		
24-hour Reception	Bellboy	Highchairs at the restaurant (subject to availability)
First-aid room	Courtesy room (2)	Luggage storage room
Wi-Fi	Accepted credit cards (Visa/ Mastercard/ American Express)	
Extra charge		
Room Service (11:00 a.m.to 1:00 p.m. and 7:00 p.m. to 9:00 p.m.)	Pets allowed (small and medium breeds up to 25 kg)	Photocopy service
Laundry service	Ironing service	Medical service
Babysitting service (on request)	Car hire	Pushchair hire
Bike hire	Safe at Reception	Currency exchange

Computers with Internet access	Pool towels (10€ deposit and 1€ per change)	Electric car charging point (parking)

3. Boards

Bed & Breakfast
Buffet breakfast.

Half Board Plus
Buffet breakfast. Dinner or lunch (at your choice / according to season) with buffet, show cooking and self-service beverage included during the meals (soft drinks, local beer, house wine or water).

Premium All Inclusive
- Full board with drinks included (water, soft drinks, beer and/or wine). With self-service beverage. - Bar service from opening until 00:00 hours (in high season until 01:00): all alcoholic and non-alcoholic drinks from our menus, except for some products (reservations, special beers, cocktails, etc), which you can also enjoy for a supplement. - Tapas of the day from 12:00 to 15:00h at the bar or pool bar. - Potato chips (Lay's with salt and Cheetos) and ice cream in tubs of various flavours, from the opening of the bar or pool bar until closing time. - Snack buffet service from 17:00h to 19:00h. - Not included: cocktails, cakes, designer ice-creams, minibar, safe, telephone calls, garage/parking, room service, sunbeds on the beach, drinks/meals at the Beach Club and Senzia Spa.

Premium Imperial All Inclusive
-Full Board with drinks included (water, soft drinks, beer and/or wine). With self-service beverage. - Bar service from the opening until midnight (until 1.00 am during high season): all drinks from our menu with no extra charge: wine (Azpilicueta, Protos and Figuero 4 D.O. Ribera del Duero) and cocktails (Mojito, Piña Colada, Bloody Mary, etc.). - Daily tapas from midday until 3.00 pm in the bar or pool bar. - Snack buffet service from 17:00 to 19:00 p.m. - Complete snack menu, cakes and special ice-creams (Maxibon, Fantasmikos, etc). - Two tickets for the hydrowellness circuit at our hotels with Senzia Spa centres (for every 5 nights of stay). - Free in-room safe.

4. Rooms

Room features		
32" LCD HD TV - Easy to connect to other electronic devices	Air conditioning/heating (seasonal)	Ceiling fan
Desk	Balcony or terrace	Table and chairs on the balcony/terrace
Direct dial telephone (extra charge)	Safe (extra charge)	Minibar (extra charge - items chosen upon arrival)
Wake-up call service	Daily housekeeping service	Linen change service (3 times per week)
Towel change service (on request)	Pillow menu in Suites (extra charge)	Free cot (on request and subject to availability)
Royal Service (suites)		
Bathroom features		
Bath with shower attachment	Hairdryer	

4.1. Superior Double Room

Description
This room type features two double beds (135 x 200 cm) and a 43" LCD TV.

Number of rooms	Approximate size
10	30.00 m²

4.2. Interconnecting Rooms

Description
One of the rooms has a king size bed (180 x 200 cm) and a sofa bed (90 x 185 cm) and the other one has two double beds (135 x 200 cm).

Number of rooms	Approximate size
24	60.00 m²

4.3. Junior Suite

Description
It has a 180 x 200 cm bed, dressing room, living room with sofa bed, two 43" LCD televisions, bathtub in the bedroom, bathroom with shower tray, and balcony or terrace. Includes Royal service.

Number of rooms	Approximate size
6	60.00 m²

4.4. Superior Deluxe Double Room

Description
It offers a 180 x 200 cm bed, a 0.90 m sofa bed, a 43" LCD TV, a bathroom with shower, a round bathtub built into the bedroom, and a balcony or terrace.

Number of rooms	Approximate size
3	38.00 m²

4.5. Superior Double Room with Garden

Description
It features two double beds (135 x 200 cm), a 43" LCD TV, and a little private garden with direct access to the pool area.

Number of rooms	Approximate size
26	30.00 m²

4.6. Double Room

Description
It has two double beds (135 x 200 cm) or one king size bed (180 x 200 cm).

Number of rooms	Approximate size
216	30.00 m²

5. Rooms for events

General equipment		
Free		
Projection screen	220 volt connection	Air conditioning or heating

Extra charge		
Projector	Sound systems	Flip chart
Stationery		

5.1. Cádiz

Dimensions			
Surface	Long	Wide	High
265.00 m²	24.39 m	10.40 m	2.60 m

Layout					
Banquet	Cocktail	Boardroom	U-shape	Classroom	Theater
100	194	64	72	140	0

5.2. Rota

Dimensions			
Surface	Long	Wide	High
470.00 m²	19.75 m	23.75 m	5.20 m

Layout					
Banquet	Cocktail	Boardroom	U-shape	Classroom	Theater
320	376	66	82	160	0

6. Accessibility

Entrance Accessibility		
Disabled parking spaces (2)	Accessible entrance (no architectural barriers)	Revolving door

Lift Accessibility		
Door width (90 cm)	Lift width (110 cm)	Depth (205 cm)
Buttons height (120 cm)	Braille numbers	Grab rails inside

Room Accessibility		
Wheelchair accessible rooms (1)	Room door width (77 cm)	Bathroom door width (77 cm)
Wash basin height (lower part) (65 cm)	Single handle taps	Floor level shower
Toilet transfer grab bars		

7. Points of interest

Transport	Distance
Taxi stop	500 m
Bus stop	20 m
Puerto de Santa María train station	26 km
Jerez de la Frontera airport	45 km

Leisure	Distance
Aqualand water park	24 km
Visit to wine cellars	31 km
Zoo	33 km
Isla Mágica theme park	121 km

Places of interest	Distance
Chipiona lighthouse	8 km
Doñana Nature Reserve	21 km
Royal Andalusian School of Equestrian Art	35 km
Cadiz cathedral	51 km
Costa Ballena Beach	290 m

Nearby towns and cities	Distance
Chipiona	7 km
Rota	11 km
Sanlúcar de Barrameda	14 km
Puerto de Santa María	22 km
Jerez de la Frontera	30 km
Cadiz	48 km
Seville	115 km