

1. General information

| Type | Category | Locality | Province | Country |
|-------------------------|-------------|---------------------|----------------|---------------|
| Playa | 4* | COSTABALLENA (ROTA) | CADIZ | Spain |
| Address | Postal code | Phone | GPS latitude | GPS longitude |
| AVDA. JUAN CARLOS I,S/N | 11520 | 956 849044 | N 36°41'20,65" | O 6°24'56,54" |

| Manager | Email | Website |
|-----------------------|-------------------|-------------------|
| Miguel Ángel Sandoval | b2b@senatorhr.com | www.senatorhr.com |

| Rooms | Floors | Construction | Last renovation | Land area | Building area |
|-------|--------|--------------|-----------------|--------------------------|--------------------------|
| 324 | 3 | 2001 | | 32.000,00 m ² | 20.044,00 m ² |

| Short description |
|--|
| <p>This impressive 4-star, family-friendly resort is located in Rota, next to one of the best beaches in Cadiz. It offers activities and facilities for the enjoyment of children and adults alike: entertainment programmes, restaurants, bars, large pools, a water park and a splash zone, fitness room and a wonderful spa centre.</p> |
| Full description |
| <p>ROOMS Large rooms equipped with everything Guests may need for a pleasant stay: air conditioning/heating, desk, ceiling fan, telephone, safe, minibar, wake-up call service, furnished balcony or terrace...</p> <p>FACILITIES & SERVICES Entertainment is guaranteed at Playaballena's facilities: large themed pools with slides, game area (mini-golf, ping-pong, boules), shuffleboard, fitness room, etc.</p> <p>On top of that, the resort includes a spectacular water park and a splash zone for kids.</p> <ul style="list-style-type: none"> • Water park: 1 kamikaze slide (10.5m high and 26m long), an open slide with two loops (10.5m high and 75m long) and a close slide with two loops (10.5m high and 66m long). • Splash Zone: fountains and several slides. <p>Playaballena offers many other services (at an extra charge) like laundry, ironing, bike rental, and currency exchange (external suppliers). In addition, there are two large, fully equipped rooms to host all kinds of events.</p> <p>ENTERTAINMENT At its holiday hotels, Senator Hotels & Resorts offers a comprehensive entertainment programme for guests of all ages. The little ones will enjoy themselves in the Delfi Club, which includes the Mini Club (3-6 years) and the Junior Club (7-10 years). They will take part in sporting activities, pool games, craft making, civic activities, creative cooking workshops, eco workshops, theme parties, breakfasts and dinners with our mascot called Delfi, night shows, and many more activities.</p> <p>Teenagers will also have fun in the Teen Club (11-14 years) and the Ado Club (15-17 years), where they can engage in water sports, social action activities, pool games, parties... Finally, there's our Maxi Club for adults with sporting activities (aerobic, yoga, water polo, aquafitness...), food tastings, creative workshops, theme parties and spectacular night shows.</p> <p>RESTAURANTS & BARS Playaballena offers its guests the best gastronomy with the Senator Hotels & Resorts seal of quality. It has the buffet restaurant 'El Arpón', the à la carte restaurant 'Terra' (open in high season for dinner service) and the Naos restaurant (open in high season). It also offers a theatre bar, a pool bar, a sports bar and a bar in the waterslide area.</p> <p>SENZIA SPA COSTA BALLENA Guests will enjoy a moment of total relaxation at Senzia. It features a hydrotherapy circuit with saunas, jacuzzis, Turkish bath, ice cave, pool with citrus fruits, pebble pool... As well as health & beauty treatments performed by professionals.</p> |
| Destination information |
| <p>Between the towns of Rota and Chipiona, in the heart of the Bay of Cadiz, lies the residential area of Costa Ballena. The complex, which is situated along a 4-km stretch of beach, has supermarkets, bars, restaurants, gardens, parks and even a golf course. The white and fine sand beach offers a lot of services and facilities like chairs and umbrellas for rent, sailing school, beach bars, etc.</p> |

2. Services

| General Facilities | | | |
|---|-------------------------|-------------------------|---------------|
| <table border="1"> <tr> <td>Panoramic lifts (2)</td> <td>Car park (extra charge)</td> <td>Souvenir shop</td> </tr> </table> | Panoramic lifts (2) | Car park (extra charge) | Souvenir shop |
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| | | |
|------------------------------|----------------|--|
| Hairdresser's (extra charge) | Cash dispenser | |
|------------------------------|----------------|--|

| Pools | | | | |
|-----------------------------------|--------------|----------|-----------------------------|-----------------------------------|
| Pools | Number | Capacity | Surface | Observations |
| Outdoor pool | 1 | 281 | 563.03 m ² | |
| Jacuzzi (outdoor pool) | 2 | 12 | 13.00 m ² | |
| Indoor heated pool | 1 | 19 | 58.80 m ² | Closed in summer |
| Jacuzzi (heated pool) | 1 | 6 | 9.00 m ² | |
| Outdoor pool with slides | 1 | 35 | 70.00 m ² | |
| Kids paddling pool | 1 | 6 | 12.00 m ² | |
| Water park | 1 | 0 | 0.00 m ² | 3 water slides (10.5 metres high) |
| Splash zone | 1 | 0 | 0.00 m ² | Fountains and 9 water slides |
| Services | | | | |
| Sun loungers around the pool area | Garden areas | | Sun terrace with palm trees | |
| Lifeguard | | | | |

| Sports and Entertainment | | |
|--|-----------------------------------|-----------------------------------|
| Playground | Game Room | Entertainment programme |
| Delfi-Club: Mini (3-6 years) and Junior (7-10 years) - Weekends and Summer | Maxi Club | Fitness room |
| Teenclub: Teen (11-14 years) and Ado (15-17 years) - Weekends and Summer | Boules | Mini-golf (cash deposit required) |
| Shuffleboard | Ping-pong (cash deposit required) | |

| Senzia Spa (extra charge) | | |
|----------------------------------|--|-------------------|
| Jacuzzis | Turkish bath with eucalipt essence and chromotherapy | Saunas |
| Cold water well | Hot/cold plunge pools | Contrast footbath |
| Ice cave | Pool with citrus fruits | Relaxation room |
| Health and beauty treatments | Heated pool with neck jets and jets at different heights | Pebble pool |
| Mist shower | | |

Important: Room towels are not allowed. Spa towels are available, please ask for prices.

Important: Proper footwear required (flip-flops or aqua shoes). Spa flip-flops are available, please ask for prices.

| Bars and Restaurants | | |
|-----------------------------|---|-------------|
| Buffet restaurant | Pool bar | Theatre bar |
| Sport Bar (extra charge) | Naos Restaurant (open during high season) | |

Important: Proper clothing required for dinner. Wet clothing is not allowed.

| Services | | |
|---|--|--|
| Free | | |
| 24-hour Reception | Bellboy | Highchairs at the restaurant (subject to availability) |
| First-aid room | Courtesy room (2) | Luggage storage room |
| Wi-Fi | Accepted credit cards (Visa/ Mastercard/ American Express) | |
| Extra charge | | |
| Room Service (11:00 a.m. to 1:00 p.m. and 7:00 p.m. to 9:00 p.m.) | Pets allowed (up to 15k g approx.) | Photocopy service |
| Laundry service | Ironing service | Medical service |
| Babysitting service (on request) | Car hire | Pushchair hire |
| Bike hire | Safe at Reception | Currency exchange |

| | | |
|--------------------------------|---|---------------------------------------|
| Computers with Internet access | Pool towels (10€ deposit and 1€ per change) | Electric car charging point (parking) |
|--------------------------------|---|---------------------------------------|

3. Boards

| |
|----------------------------|
| Bed & Breakfast |
| Buffet breakfast. |

| |
|---|
| Half Board Plus |
| Buffet breakfast. Dinner or lunch (at your choice / according to season) with buffet, show cooking and self-service beverage included during the meals (soft drinks, local beer, house wine or water). |

| |
|---|
| Premium Imperial All Inclusive |
| - Full Board with drinks included (water, soft drinks, beer and/or wine). With self-service beverage. - Bar service from the opening until midnight (until 1.00 am during high season): all drinks from our menu with no extra charge: wine (Azpilicueta, Protos and Marqués de Cáceres) and cocktails (Mojito, Piña Colada, Bloody Mary, etc.). - Daily tapas from midday until 3.00 pm in the bar or pool bar. - Snack buffet service from 17:00 to 19:00 p.m. - Complete snack menu, cakes and special ice-creams (Maxibon, Fantasmicos, etc). - Two free tickets per person every 7 nights for the Senzia Spa hydrowellness circuit, and also a free body peeling per adult (in hotels with a spa centre). - Free in-room safe. |

| |
|---|
| Premium All Inclusive |
| - Full Board with drinks included (water, soft drinks, beer and/or wine). - Bar service from the opening until midnight (until 1.00 a.m during high season): all alcoholic and non-alcoholic drinks excluding some products (Reserve wines, special beers, cocktails, etc.) which you can equally take by paying a small supplement. - Daily Tapas from midday until 3.00 pm in the bar or pool bar (with daily rotation of hot snacks). - Chips (Lay's al punto de sal and Cheetos) and ice-cream tubs from the opening until the closing of the bar or pool bar. - Afternoon buffet snack from 5.00 p.m until 7.00 p.m If you want to have lunch in the Beach Club (in those hotels which have one) you will get a 40% discount over the prices of the menu (offers excluded). Not included: cocktails, cakes, special ice-creams, minibar, safe, phone calls, parking, Room Service, sunloungers on the beach and food/drinks on the Beach Club. |

4. Rooms

| | | |
|---|--------------------------------------|--|
| Room features | | |
| 32" LCD HD TV - Easy to connect to other electronic devices | Air conditioning/heating (seasonal) | Ceiling fan |
| Desk | Balcony or terrace | Table and chairs on the balcony/terrace |
| Direct dial telephone (extra charge) | Safe (extra charge) | Minibar (extra charge - items chosen upon arrival) |
| Wake-up call service | Daily housekeeping service | Linen change service (3 times per week) |
| Towel change service (on request) | Pillow menu in Suites (extra charge) | Free cot (on request and subject to availability) |
| Royal Service (suites) | | |
| Bathroom features | | |
| Bath with shower attachment | Hairdryer | |

4.1. Superior Double Room

| Description |
|--|
| This room type features two double beds (135 x 200 cm) and a 43" LCD TV. |

| Number of rooms | Approximate size |
|-----------------|----------------------|
| 10 | 30.00 m ² |

4.2. Interconnecting Rooms

| Description |
|--|
| One of the rooms has a king size bed (180 x 200 cm) and a sofa bed (90 x 185 cm) and the other one has two double beds (135 x 200 cm). |

| Number of rooms | Approximate size |
|-----------------|----------------------|
| 24 | 60.00 m ² |

4.3. Junior Suite

| Description |
|--|
| It includes a king size bed (180 x 200 cm), a sofa bed (90 cm), 43" LCD TV, in-room round bath and a balcony or terrace. |

| Number of rooms | Approximate size |
|-----------------|----------------------|
| 3 | 38.00 m ² |

4.4. One Bedroom Suite

| Description |
|--|
| It includes one king size bed (180 x 200 cm), a walk-in closet, a lounge with a double sofa bed, two 43" LCD TVs, an in-room bathtub, a bathroom with shower and a balcony or terrace. |

| Number of rooms | Approximate size |
|-----------------|----------------------|
| 6 | 60.00 m ² |

4.5. Superior Double Room with Garden

| Description |
|--|
| It features two double beds (135 x 200 cm), a 43" LCD TV, and a little private garden with direct access to the pool area. |

| Number of rooms | Approximate size |
|-----------------|----------------------|
| 26 | 30.00 m ² |

4.6. Double Room

| Description |
|--|
| It has two double beds (135 x 200 cm) or one king size bed (180 x 200 cm). |

| Number of rooms | Approximate size |
|-----------------|----------------------|
| 216 | 30.00 m ² |

5. Rooms for events

| General equipment |
|-------------------|
|-------------------|

| | | |
|-------------------|---------------------|-----------------------------|
| Free | | |
| Projection screen | 220 volt connection | Air conditioning or heating |
| Extra charge | | |
| Projector | Sound systems | Flip chart |
| Stationery | | |

5.1. Cádiz

| Dimensions | | | |
|-----------------------|---------|---------|--------|
| Surface | Long | Wide | High |
| 265.00 m ² | 24.39 m | 10.40 m | 2.60 m |

| Layout | | | | | |
|---------|----------|-----------|---------|-----------|---------|
| Banquet | Cocktail | Boardroom | U-shape | Classroom | Theater |
| 100 | 194 | 64 | 72 | 140 | 0 |

5.2. Rota

| Dimensions | | | |
|-----------------------|---------|---------|--------|
| Surface | Long | Wide | High |
| 470.00 m ² | 19.75 m | 23.75 m | 5.20 m |

| Layout | | | | | |
|---------|----------|-----------|---------|-----------|---------|
| Banquet | Cocktail | Boardroom | U-shape | Classroom | Theater |
| 320 | 376 | 66 | 82 | 160 | 0 |

6. Accessibility

| Entrance Accessibility | | |
|-----------------------------|---|----------------|
| Disabled parking spaces (2) | Accessible entrance (no architectural barriers) | Revolving door |

| Lift Accessibility | | |
|-------------------------|---------------------|-------------------|
| Door width (90 cm) | Lift width (110 cm) | Depth (205 cm) |
| Buttons height (120 cm) | Braille numbers | Grab rails inside |

| Room Accessibility | | |
|--|-------------------------|-----------------------------|
| Wheelchair accessible rooms (1) | Room door width (77 cm) | Bathroom door width (77 cm) |
| Wash basin height (lower part) (65 cm) | Single handle taps | Floor level shower |
| Toilet transfer grab bars | | |

7. Points of interest

| Transport | Distance |
|-------------------------------------|----------|
| Taxi stop | 500 m |
| Bus stop | 20 m |
| Puerto de Santa María train station | 26 km |
| Jerez de la Frontera airport | 45 km |

| Leisure | Distance |
|-----------------------|----------|
| Aqualand water park | 24 km |
| Visit to wine cellars | 31 km |
| Zoo | 33 km |

| | |
|------------------------|--------|
| Isla Mágica theme park | 121 km |
|------------------------|--------|

| Places of interest | Distance |
|---|-----------------|
| Chipiona lighthouse | 8 km |
| Doñana Nature Reserve | 21 km |
| Royal Andalusian School of Equestrian Art | 35 km |
| Cadiz cathedral | 51 km |

| Nearby towns and cities | Distance |
|--------------------------------|-----------------|
| Chipiona | 7 km |
| Rota | 11 km |
| Sanlúcar de Barrameda | 14 km |
| Puerto de Santa María | 22 km |
| Jerez de la Frontera | 30 km |
| Cadiz | 48 km |
| Seville | 115 km |